CUSTOMER SUPPORT ENGINEER

pebble beach
systems

As a leading provider of software and solutions to broadcasters worldwide, Pebble Beach Systems delivers the technology which controls the playout of over 600 TV channels in more than 50 countries. We are a young, expanding company based in Weybridge Surrey, and have offices in Denver, Dubai and Singapore.

Since the company was founded in 2000, we have established a strong reputation for technical innovation and exceptional customer service in the mission-critical space of broadcast playout. Customers include Fox News and Business channels USA, ZDF Germany, Globosat Brazil, OSN Dubai, TV4 Sweden, TV2 Denmark, ART Jordan and Phoenix TV Hong Kong.

An opportunity has now arisen for a Customer Support Engineer to join the team in the UK.

This exciting and varied role is open to those with a good degree in Computer Science (or similar engineering discipline) who have strong networking and SQL skills. Candidates should be confident communicators with a strong customer focus and the ability to liaise with staff at various levels. They will also need excellent problem-solving ability and the ability to work independently and as part of a team. The role requires international travel, and a second language is an advantage.

- A good degree in Computer Science (or similar engineering discipline)
- Strong networking and SQL skills
- Confident communication skills
- Strong customer focus
- The ability to liaise with staff at all levels
- Excellent problem-solving abilities
- An enthusiasm for travel

Essential criteria
- Hold a valid passport with the unrestricted right to live and work in the UK
- Able to travel internationally

In return we offer
- Excellent benefits and a fantastic working environment.
- Sports teams like Basketball, Football, Squash and many more.
- Company socials such as go-karting, wine tasting, rock climbing, theme park days and more!
- Games nights, Hackathons and regular tech events.

Apply here or via jobs@pebble.tv

www.pebble.tv